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Subject: Heart Failure Service

We are conducting a project which involves mapping heart failure services across the NHS and this request for information regarding the services provided by your organisation is an important part of this.

I would be grateful if you could please answer the following questions.

Belfast Trust Heart Failure service is provided in both Acute & Community services Information regarding Community services is indicated in *blue in italics* where relevant.

1. What is the name of your Heart Failure Service?

- *Heart Failure service*

2. Population served by the Heart Failure Service?

- *Belfast Trust Catchment area*

3. What is the service setting?

- a) **Acute hospital** - Yes
- b) **Community hospital** - Yes
- c) **Integrated care** - Yes
- d) **Primary care**- Yes

4. Approximate case load of Heart Failure patients seen per week?

Varies -Approximately 20-25

5. Number of follow ups in 2021/22?

Due to reduced staff level case load was reduced temporarily.

1 staff member completing NMP, also periods of temporary redeployment.

Current active caseload 65 patients.

Direct face to face assessments of patients – 500

Indirect and telephone activity/assessments/ case discussions- contact varied with patient assessments and ongoing follow-up with the multidisciplinary team (GP's, District Nursing, AHP, Community support services, independent care providers) including ad hoc advice given- 978

6. Which populations' do you provide the following services for and are you commissioned for these services?

- a) **Heart Failure with preserved ejection fraction (HFrEF)** -Yes
- b) **Heart Failure with reduced ejection fraction (HFpEF)** –Yes

- Please see information below for Qu4, 5 & 6

Please note these numbers are taken from our inpatient and phone log spreadsheets. 3 months of clinic numbers were provided from appointments and

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multiplied by 4 to get one year approx. clinic activity. 20 days is required to get exact clinic numbers from activity stats.

Current caseload is approximately 1000 active patients

Approximate Case Load of Heart Failure patients seen per week: 72 per week

- **Inpatients->** 12 patients per week. (595 patients per year) from 29/4/2021 to 29/4/2022
- **Outpatients Clinics -**
Face to face= 30 per week
Virtual Review= 30 per week

Telephone calls/follow ups outside of clinics:

Note these calls can be to or from anyone i.e. GP's/patients/other healthcare professionals. If an intervention (e.g. medication change) is required or GP needs updated, an ad-hoc appointment is generated and a letter or eTAN is typed by the HF nurse. **We are currently auditing 6 months of these calls to show hospital admissions saved.**

- 7645 calls between 29/4/21 – 29/04/2022 = **147 calls per week**
- 2 weeks discharge calls 320 in the year = **6 per week**

Ad Hoc reviews:

Note the Ad hoc virtual reviews are included in the telephone calls numbers stated above.

- Ad Hoc face to face review – 74 between 4/1/22 – 3/5/22 = approx. 296 per year
- Ad Hoc virtual review – 759 between 4/1/22 – 3/5/22 = approx. 3036 per year

Population served by our service:

- Belfast Trust – We see all types of HF except Cor Pulmonale i.e., HF_rEF, HF_pEF, Valvular Heart Disease. HF_pEF was not recognised when the service was set up so it is unlikely we are officially commissioned for anything other than HF_rEF.

7. Staff dedicated to Heart Failure:

a) Number of Heart Failure consultants (pa's)

- **5PAs**

b) Number of Heart Failure nurses (WTE) - 6 2

c) Number of Heart Failure Pharmacists (WTE) - 0 0

8. Which of these (a to g) does your NHS organisation have?

- | | | |
|--|-----|------------|
| a) Access to open access ECHO | Yes | <u>Yes</u> |
| b) Access to Cardiac rehab? | Yes | <u>Yes</u> |
| c) HF Multi Disciplinary Team (MDT) | Yes | <u>Yes</u> |
| d) Cardiologist Non HF specialist | Yes | <u>Yes</u> |
| e) Cardiologist HF specialist | Yes | <u>Yes</u> |
| f) Cardiology Pharmacist | Yes | <u>Yes</u> |
| g) GPwER (previously called GPwSI) | No | <u>No</u> |

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9. Which of the following (h to n) service models do you provide?

- | | | |
|---|-----|------------|
| h) Acute inpatient | Yes | <i>No</i> |
| i) HF outpatient | Yes | <i>No</i> |
| j) Hospital based ambulatory heart failure unit | No | <i>No</i> |
| k) Community based ambulatory heart failure unit | No | <i>No</i> |
| l) Home based service / care | No | <i>Yes</i> |
| m) Community based clinic | Yes | <i>No</i> |
| n) Heart Failure virtual ward | Yes | <i>Yes</i> |

10. Do you believe that the current service specification adequately reflects the range and volume of activity your service provides? (Yes / No)