

20 September 2022

## **Subject: Clifton Nursing Home (referring to FOI 24133)**

In respect of a previous FOI request (FOI/24133), some information was not provided because of an ongoing SAI investigation. This investigation has been concluded. I would like the information requested to be released now.

### **Question 5:**

**Re staff that Belfast Trust provided to Runwood Homes to work in Clifton Nursing Home from 1st March 2020 to 1st March 2021 - How many of these staff raised concerns about aspects of care provided at Clifton Nursing Home?**

### **Response**

Belfast Trust provided additional staff support to Clifton Nursing Home (CNH) from 4 May 2020. These staff did not raise concerns.

### **Question 6:**

**How many times did Belfast Trust Care Management Team attend Clifton Nursing Home in March and April 2020 to check on the care provided to the patients whose care is managed by Belfast Trust? How many times did the Care Management staff raise concerns about Clifton Nursing Home?**

### **Response**

The last visit by a care manager/ keyworker was on 3 March 2020 for a care review. In line with the majority of care homes regionally, as a response to the pandemic, CNH closed to visiting on 12 March 2020 in line with the letter from the Department of Health of 7 April 2020, which suspended the requirements for annual reviews and care home visits. No visits were carried out by the Care Management staff from 3 March or in the month of April 2020. The focus at that time and from 24 April 2020 was Trust input for Covid-19 preparedness and onsite support from the Care Home Support Team to test and assess Covid-19 residents and provide clinical support.

### **Question 8:**

**All emails sent to Gavin O'Hare Connolly from March 1st 2020 to March 1st 2021 about the serious concerns at Clifton Nursing Home**

### **Response**

Communication with Runwood Homes and the Responsible Individual was on 11 May 2020 and 16 May 2020 in the form of meetings with the Trust. The minutes of these meetings were shared with Runwood Homes via email of 19 May 2020, which are attached, in addition to a letter from the Trust detailing its concerns, also attached. From 28 May 2020 to 1 February 2021 an alternative provider and Responsible Individual with responsibility for CNH was the contact point with the Trust.

We have redacted the names/identifiers of staff within Runwood Homes as they are not employees of the Trust, and the names of some staff within the Trust have been redacted.

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In addition, information that may identify residents or other third parties has been redacted. This information is subject to Section 40(2) of the Freedom of Information Act 2000 – Personal Information Relating to a Third Party. This is deemed personal information about another individual and disclosure would breach one or more of the principles of the Data Protection Act.

It is the protocol of Belfast Trust to make public names of employees only of a senior standing in the Trust i.e. Band 8A and above.

**Question 9:**

**What action have the Belfast Trust taken in respect of the comments made by Gavin O'Hare Connolly that laid the blame for the failings in care at the Belfast Trust?**

**Response**

Actions the Trust undertook in relation to its concerns regarding Clifton Nursing Home are evidenced within the SAI Level 3 Report.

**Question 12:**

**Please provide record of the meeting between Belfast Trust and Runwood Homes on the 27 May 2020.**

**Response**

- The meeting took place on 28 May 2020 – The email sent from the Trust's Contracts Department to Runwood Homes on 28 May 2020 containing a letter and the contractual Performance Notice being issued to Runwood Homes (in respect of CNH) is attached.
- Minutes of the meeting held on 28 May 2020 are attached.

As above, we have redacted third party information, which is subject to Section 40(2) of the Freedom of Information Act 2000

**Question 13:**

**Detail all the concerns raised by the Belfast Trust to Gavin O'Hare Connolly via telephone on Friday 22 May 2020**

**Response**

The telephone discussion on 22 May 2020 was in relation to the potential transfer of ownership of CNH to a new provider. The then Director of Adult Social and Primary Care spoke via telephone with the Responsible Individual for Runwood Homes on this date regarding transfer of ownership.