

16 November 2022

Complaints from Natal Female Inpatients about Trans Woman Being Cared for in the Same Ward

Under the Freedom of Information Act, please could you supply the following information relevant to the period 1st July 2021 to 30th June 2022?

How many natal female inpatients complained that a trans woman inpatient was being cared for in the same ward?

Following interrogation of the Belfast Trust Datix database Complaints Module, **NIL** relevant complaints have been found across the time period of 1 July 2021 to 30 June 2022.

NB:

- No regional complaints subject will extract information specific to this question; we are therefore reliant on a targeted review of subject(s) and keyword database extraction in order to respond. A known limitation of this method of information review is that we cannot guarantee that all relevant complaints will have been identified, given that the interrogated fields are free text data input.
- The following keywords were applied to the Datix Complaints Module for extraction and database review, across the time period 1 July 2021 to 30 June 2022: ***transg***, ***gender***, ***discrimination*** in free text complaint 'description' and 'outcome' fields only.
- The regional complaint subject 'Discrimination' was also extracted and reviewed across 1 July 2021 to 30 June 2022 for any potential relevance.
- Any manual review of complaints records across the time period of 1 July 2021 to 30 June 2022 would require in excess of 18 hours to complete.

The Trust considers that the cost of retrieving the information would be above the 'Appropriate Limit', as defined by the Freedom of Information Act under Section 12. Section 12 of the Freedom of Information Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit. The limit has been specified as £450 for public authorities such as Belfast Trust. This represents the cost of one or more persons spending 18 hours in determining whether we hold the information, locating, retrieving and extracting this information.