

13 December 2022

Clarity on the Terms Lessons Learned Review and Debrief

Under Freedom of Information legislation can the BHSCT please clarify what it terms:

- 1. A Lessons Learned Review?**
- 2. A Debrief?**

In Belfast Health and Social Care Trust the exact terminology used above is not applied to any of our processes. We can however advise as follows:

1. A Lessons Learned Review

Learning is an integral part of any review of an event, incident (any level), complaint, Morbidity / Mortality discussion, whistle blow etc.

- A key objective associated with incident reporting is to improve safety and quality of care through reporting, analysing and learning from incidents.
- The Health and Social Care Board Procedure for the Reporting and Follow up of SAIs states - Serious Adverse Incidents provide a mechanism to effectively share learning in a meaningful way; with a focus on safety and quality; ultimately leading to service improvement for service users.
- A similar theme can be found in other processes such as management of complaints.

2. A Debrief

Belfast Trust use the term 'Hot Debrief', often used as part of follow up to any incident or other distressing event, it is about supporting staff. For information, the guide is attached in a separate document.