

24 April 2023

Integration of refugees and asylum-seekers in Northern Ireland

I am writing to request some information from the Trust. I am conducting research into the integration of refugees and asylum-seekers in Northern Ireland and would be grateful for the following information:

- **Specific policies relating to refugees and asylum-seekers within the Trust.**
 - The BHSCT does not have any specific policies relating to refugees and asylum-seekers.

- **Specific policies relating to language, overcoming language barriers and translation and interpretation.**
 - The BHSCT does not have any specific policies relating to language, overcoming language barriers and translation and interpretation.

- **The number of translation and interpreting requests made by the Trust annually since 2015.**
- **And a breakdown of the languages used in translation and interpretation since 2015, where possible.**
 - The information requested relating to the use of the NI Health and Social Care Interpreting Service is collated and held by the Business Services Organisation. This is where the NIHSCIS is managed. BSO publish an annual report, which is available online. Attached is the 22/23 report. BSO have also published guidance on accessing the NIHSCIS for all HSC employees.

Related to this area the Belfast Trust also has a Good Relations Strategy and I have attached the link [3rd Good Relations Strategy - 1 \(pagetiger.com\)](https://www.pagetiger.com/good-relations-strategy-1)