

17 July 2023

Software Contracts

Ref	Request	Information
Enterprise Resource Planning Software Solution (ERP):		
1	Name of Supplier: Can you please provide me with the software provider for each contract?	* Information withheld on basis of cyber security threat
2	The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again, please provide me with the actual software name.	* Information withheld on basis of cyber security threat
3	Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included. Please also list the software modules included in these contracts.	* Information withheld on basis of cyber security threat
4	Number of Users/Licenses: What is the total number of user/licenses for this contract?	* Information withheld on basis of cyber security threat
5	Annual Spend: What is the annual <u>average</u> spend for each contract?	* Information withheld on basis of cyber security threat
6	Contract Duration: What is the duration of the contract, please include any available extensions within the contract.	* Information withheld on basis of cyber security threat
7	Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.	* Information withheld on basis of cyber security threat
8	Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.	* Information withheld on basis of cyber security threat

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9	Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provided, please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.	* Information withheld on basis of cyber security threat
10	Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).	ICTContractManager@belfasttrust.hscni.net
Primary Customer Relationship Management Solution (CRM): For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.		
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Primary Human Resources (HR) and Payroll Software Solution: For example, iTrent, ResourceLink, HealthRoster; software of this nature.		
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3	<p>Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included. Please also list the software modules included in these contracts.</p>	* Information withheld on basis of cyber security threat
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<p>The organisation's primary corporate Finance Software Solution: For example, Agresso, Integra, Sapphire Systems; software of this nature.</p>		
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*The above information is exempt from release under Section 31(1)(a) - Law Enforcement and Section 43 – Commercial Interests.

Section 31(1)(a) states that information is exempt if its disclosure is likely to prejudice the prevention or detection of crime. ICO guidance states that this can be used to protect information on a public authority’s systems, which would make it more vulnerable to crime.

It can be used by a public authority that has no law enforcement function:

- To protect the work of one that does
- To withhold information that would make anyone, including the public authority itself, more vulnerable to crime

Section 43(2) states that information is exempt if its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). Disclosure of the requested information would leave Belfast Trust’s digital infrastructure at significant risk of cyber security attack. This would compromise Belfast Trust’s ability to provide Health and Care Services and carry on business-as-usual should the digital systems be compromised.

Both of these exemptions are Qualified Exemptions and are therefore subject to a Public Interest Test (PIT).

I can confirm that we have now carried out a PIT and the outcome is to maintain both exemptions and withhold the information from release.