Belfast Health and Social Care Trust
caring supporting improving together

FOI/29805

3 October 2023

Policies and Procedures

Would you be able to send me policy and procedures Re:

- **Complaints**
- **Safeguarding (Intellectual Disability)**
- **Commissioned services/ incidents. What is the policy and procedures in relation to when there is a high amount of incidents/ Adult safeguarding referrals that refers to the one residential. How is this monitored and reviewed. (Intellectual Disability)**
- **SAI's**

Please see attachments: 5