Belfast Health and Social Care Trust
caring supporting improving together

FOI/29871

20 September 2023

Digital Healthcare Initiatives

Companies contracted to provide the following:

a. Photocopiers/MFDs	* Information withheld on basis of cyber security threat
b. Printers	* Information withheld on basis of cyber security threat
c. Print room / reprographics	* Information withheld on basis of cyber security threat

Manufacturers of equipment used for the following (if different to Q1)

a. Photocopiers/MFDs	* Information withheld on basis of cyber security threat
b. Printers	* Information withheld on basis of cyber security threat
c. Print room / reprographics	* Information withheld on basis of cyber security threat

Length of contract/s and end dates? (Please advise of any extensions available)

a. Photocopiers/MFDs	* Information withheld on basis of cyber security threat
b. Printers	* Information withheld on basis of cyber security threat
c. Print room / reprographics	* Information withheld on basis of cyber security threat

Number of devices?

a. Photocopiers/MFDs	* Information withheld on basis of cyber security threat
b. Printers	* Information withheld on basis of cyber security threat
c. Print room / reprographics	* Information withheld on basis of cyber security threat

Details on how these were procured. i.e. By Framework a. Procurement method b. If Framework, please state which framework was utilised

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Do you have any print management software e.g. PaperCut, Equitrac? If so, which software?

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Who is the person(s) within your organization responsible for the MFDs, Printers, and Print room/ reprographics? Please provide their title and their contact details.

Christy Donnelly, IT Operations Manager
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Does the Trust have a Hybrid or Digital Mail Service, if so, who supplies this and when does the contract expire?

* Information withheld on basis of cyber security threat

Do you utilise any Document and / or Content Management systems, if so, which?

* Information withheld on basis of cyber security threat

What EPR / EHR system do you use?

* Information withheld on basis of cyber security threat

* The information requested in this FOI request is exempt from release under Section 31 and Section 43 of the Freedom of Information Act 2000.

These are both qualified exemptions and so a Public Interest Test was carried out to decide if the information should be released or not. Having weighed up the factors for and against release, it was decided to withhold this information because the disclosure of such information would:

a) Leave Belfast Trust, patients, clients & staff more vulnerable to crime (Section 31);

b) Pose a significant threat to the integrity & operation of the digital systems on which the day-to-day business of the Trust relies (Section 43).

Section 31 – Law Enforcement Section

Section 31(1)(a) states that information is exempt if its disclosure is likely to prejudice the prevention or detection of crime. ICO guidance states that this can be used to protect information on a public authority's systems which would make it more vulnerable to crime. It can be used by a public authority that has no law enforcement function:

- To protect the work of one that does
- To withhold information that would make anyone, including the public authority itself, more vulnerable to crime

Section 43 – Commercial Interests

Section 43(2) states that information is exempt if its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). Disclosure of the requested information would leave the Belfast Trusts digital infrastructure at significant risk of cyber security attack. This would compromise the Belfast Trusts ability to provide Health & Care Services and carry on business-as usual should the digital systems be compromised.