

30 July 2024

Payroll Information

We are writing to you under the Freedom of Information Act 2000 to request information. Please provide the following details:

1. **What software do you use for your Payroll, HR and Finance solutions, how much annually do you spend on each, when does each contract expire?**

This contract is managed by another Health and Social Care organisation, the HSC Business Services Organisation. See link below:

[Freedom of Information - Business Services Organisation \(BSO\) Website \(hscni.net\)](https://hscni.net)

2. **Do you manage your payroll in-house or do you outsource it? If so, who do you outsource it to?**

As above, the Business Services Organisation provide Payroll Services.

3. **How many people do you pay each month using your payroll solution?**

Business Services Organisation run the payroll for Belfast Health and Social Care Trust.

4. **How many pensioners do you pay using your payroll solution?**

Again, Business Services Organisation manage payment of pensions.

5. **Do you use Microsoft Power platform technologies such as Power Automate, Power Virtual Agents?**

Yes

6. **What is the employee count in your organisation?**

The employee count as at 31 May 2024 was 21,773.

7. **Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?**

The Business Services Organisation.

8. **Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc.?**

No.

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9. Who in your organisation is the head of service for HR and Payroll software or services and what is their role?

The Director of Human Resources and Organisational Development is Mrs Gillian Somerville.

As outlined above, Payroll software and services are not within the Human Resources remit.