

10 January 2025

Leadership Centre and CLS Reviews

I wish to make the following FOI request.

- 1. How many reviews of Complaints, Adverse Incidents and Serious Adverse Incidents did Belfast Trust commission the Leadership Centre to conduct between Jan 2019 - Dec 2024? Please provide a breakdown of the number Complaints, AIs and SAIs by year, the costs for each piece of work commissioned and the total costs for the entire time period.**

The information requested is not collated or held by the Corporate Governance or Complaints Departments in Belfast Trust.

With there being approximately 50,000 Adverse Incidents, 200 Serious Adverse Incidents and 1800 formal Complaints per year, a manual review of records to robustly collate figures for CLS - Leadership Centre Reviews would not be practicable or achievable within the 18-hour limit.

To respond to the request, would require a manual review for the time period of the request. This would require significant administrative resource, well in excess of 18 hours.

Belfast Trust considers that the cost of retrieving the information would be above the 'Appropriate Limit', as defined by the Freedom of Information Act under Section 12. Section 12 of the Freedom of Information Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit. The limit has been specified as £450 for public authorities such as Belfast Trust. This represents the cost of one or more persons spending 18 hours in determining whether we hold the information, locating, retrieving and extracting this information.

- 2. How many reviews of SAIs has Belfast Trust commissioned CLS Educate to conduct on its behalf between Jan 2019 - Dec 2024? Please provide a breakdown by year, the costs for each piece of work and the total costs for the entire time period.**

In the period January 2019 to December 2024, Belfast Trust commissioned CLS Educate to complete one SAI Review that was specifically for Belfast Trust.

Please note there have been some other SAI Reviews within this period for which CLS Educate provided some assistance to establish SAI Review Teams.

The information requested in relation to costs is not collated or held by the Corporate Governance Department and therefore cannot be provided.