

11 March 2025

Wig contract between Belfast Trust and Tresses Boutique

I would like to be provided with as much detail as can be released regarding the Wig contract held between the Belfast Trusts and Tresses Boutique. Specifically:

- 1. What is the monetary limit or specification on wig construction for a patient with cancer.**
- 2. Are there stipulations provided to Tresses on the information they are supposed to provide to patients prior to choosing a wig.**

I will be starting a QI project with the oncology team in BCH as a PPI representative and any information you can provide on the details of the contract - ie what are patients entitled to and what service do the trust think that company is providing - would be hugely helpful.

Belfast Trust currently has a Direct Award Contract (DAC) in place with Tresses Wig and Hairpiece Boutique until 31 May 2025.

Cancer patients experiencing hair loss as a side effect of their cancer treatment are entitled to receive one synthetic hair wig free of charge up to the value of £250. If patients experience ongoing hair loss after 6 months they are entitled to receive a further synthetic wig at no cost to them.

If a patient with cancer experiences hair loss as a result of their treatment, a referral will be generated by their treatment team to the wig fitting service. The attached Wig Fitting Service Information Leaflet is also provided to the patient so they know what to expect and what they are entitled to receive. The patient will have their consultation and wig supplied within 4 weeks of referral.

In the following circumstances, a patient will be offered a human hair wig free of charge and up to the value of £1500:

- Cancer Related Alopecia
- Known allergy to a synthetic wig formally documented by a healthcare professional
- At time of referral, hair loss expected to last at least 1 year, confirmed in writing by a healthcare professional.

Regular contract management review meetings take place between Belfast Trust and the contracted organisation which focus on activity and any operational or contractual issues experienced by either organisation.