

24 June 2025

Adult Gender Clinic Service

Referrals, Discharges & Waiting List for 2024/2025

How many referrals received

167

How many people were discharged from the service

58

Number of people on the waiting list at the end of the financial year.

Unable to provide as waiting list is a live document

Appointments for 2024/2025

How many appointments offered in total

671

How many appointments were not attended

55

Most common reason for non-attendance

Not convenient

How many 1st appointments offered

(NEW) 24

How many 2nd appointments offered

(Review 481) Please note: all review appointments not limited to 2nd appointment

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Average number of appointments offered per patient

3

Average number of appointments attended per patient

2

Average wait time between 1st and 2nd appointment in days

Unfortunately we do not hold information in a way that would enable us to calculate this information. This would require a manual trawl and that would take more than the requisite 18 hours

Average time between 1st appointment and discharge, where discharge is noted as treatment completed, in days.

Unfortunately we do not hold information in a way that would enable us to calculate this information. This would require a manual trawl and that would take more than the requisite 18 hours

Staff 2024/2025

How many clinical / diagnostic staff (FTE) employed at the GIC each year

0.4 WTE Consultant Psychiatrist
1.6 WTE Gender Therapists

How many administrative / support staff employed at the GIC each year

1 WTE Band 3 Administrator

the GIC, including FTE / WTE for each role Breakdown of job roles / titles held by clinical & diagnostic staff at

0.4 WTE Consultant Psychiatrist
1.6 WTE Gender Therapists

Salary Band / Pay Rate for each job role

Disclosure of individual staff salaries would be a breach of confidentiality.
A Consultant Psychiatrist Pay scale ranges from £88,799 - £119,723 per annum.

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1.6 Band 7 WTE Gender Therapist Salaries are in line with Agenda for change pay rates:

Band	Entry	Progression After	Intermediate	Progression After	Top
Band 7	£46,148	2 Years	£48,526	3 Years	£52,809

FTE / WTE of clinical / diagnostic staff trained or capable of delivering diagnostic initial assessments & follow up assessment appointments for Gender Dysphoria / Gender Incongruence

0.4 WTE Consultant Psychiatrist - diagnostic initial assessment
1.6 WTE Gender Therapists – Follow up review appointments

Indication of which job roles / tiles provide diagnostic initial assessments & follow up assessment appointments for Gender Dysphoria / Gender Incongruence

The Consultant Psychiatrist provides diagnostic initial assessment.
Completion of follow up appointments vary depending on the clinical needs of each individual. Some are completed by Consultant Psychiatrist, others by Gender Therapists and also some patients receive a joint appointment with both Consultant Psychiatrist and Gender Therapist.

Budget

- Budget / Spend (total in £) for each year for the GIC
- Breakdown of Budget / Spend for the year by :
- Clinical / diagnostic staff
- Administrative / Support staff
- Administrative Costs
- Other Costs”

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	Funding 24/25	ActualCosts24/25
Band 7 Therapist	223,690	195,517
Admin	38,630	42,459
Consultant	173,242	58,371
Total 24/25	435,562	296,347

In addition, please provide the following information. These can be treated as separate requests.

Service User Transfers data -

For each financial year between 2018/2019 to 2024/2025

How many people were transferred from other adult clinics –

How many people were transferred from the GIDS service to the adult service –

Whether these transfers were counted as referrals in referrals data above

Whether these transfers were included in the waiting list data above.

The Trust does not hold this data centrally it would require a manual review of

Individual referrals which would take in excess of 18 hours and would exceed the

costs limit specified in the FOI Act.

Waiting Time Calculations & Guidance

Please provide copies of any algorithms, spreadsheets, formulae used by the clinic to calculate waiting time information published by your clinic

Please provide copies of any guidance or processes issued to staff on the production of waiting time information published by your clinic

The Clinic does not publish information re: current wait times, rather the clinic shares the month/year of referrals that are currently being offered “New” patient appointments. This information is extracted by looking at the date of referrals of the service user(s) at top of waiting list.

Information released for FOI requests is extracted from Service clinical information system by Trust Performance and Planning colleagues.