

25 June 2025

Gender Identity Services Waiting Times

Please provide the following regarding wait times for gender identity services you provide (which may be known as your Gender Identity Clinic / Gender Identity Service / Gender Service / Gender Dysphoria Service, or similar.)

For each year from 2014 onwards, including so far in 2025, please provide:

1. The number of people who received a referral for a first appointment

Adult Gender Services	2018	2019	2020	2021	2022	2023	2024	2025 To Date
Adult Referrals Received	229	160	143	187	208	248	116	70

CAMHS	2016	2017	2018	2019	2020	2021	2022	2023	2024
KOI CAMHS Referrals Received	9	72	59	55	64	60	55	29	17

2. The number of people who were offered a first appointment

Adult Gender Services	2018	2019	2020	2021	2022	2023	2024	2025
Adult New Appointments	15	0	37	57	27	15	11	>5

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CAMHS	2016	2017	2018	2019	2020	2021	2022	2023	2024
KOI CAMHS New Appointments	6	28	41	47	23	<5	<5	<5	0

3. The average (mean) wait in weeks for a first appointment

The service cannot provide retrospective wait times as the waiting list is a live document.

4. The number of people who received a first appointment within 18 weeks

The service cannot provide retrospective wait times as the waiting list is a live document.

5. Of those who received a first appointment that year, the longest someone had waited to receive it.

The service cannot provide retrospective longest waiting times as the waiting list is a live document.

6. At the end of each year, the date people currently receiving a first appointment were originally referred.

The Service does not hold this data, it would require a manual trawl.

Additionally, for each year, please provide:

7. The number of people who received hormones that year as part of their gender identity healthcare.

Please see the number of reviews from 2014. The majority of review patients receive hormones. We are unable to provide accurate numbers without carrying out individual chart reviews.

Appointment Year	Total Review Activity
2017	61

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2018	127
2019	102
2020	30
2021	4
2023	90
2024	149
2025 (1 st January – 30 th April)	56

8. Of those who received such hormones, the average length of time they had waited to receive it since their referral

The average waiting time was 24 weeks in 2020.

9. The number of people who completed treatment that year

Patients continue on lifelong hormones – they do not complete treatment.

***If data from 2014 is not available, please provide it from the most recent year available.**