

PUBLIC LIAISON

Meet the Team

The Public Liaison service is a small team with a big reach. We're dedicated to helping and supporting you with all your enquiries and we're your first point of contact in Belfast Trust!

In addition to the usual email address below, we also have a dedicated telephone number for you to contact us on. So give us a call, Monday to Friday, 9am - 5pm and we'll be happy to help.

Cathy Shaw, Communications and FOI Manager



How long have you been with the Public Liaison team?

"I've worked in the Health Service for 20 years and in the Public Liaison team for 9 of those. I started here as a Public Liaison Officer, progressing to Senior Public Liaison Officer and am currently manager to the team."

The last book I read is....

'The Unmumsy Mum, a book for all new mums taking a candid look at motherhood like it really is: messy, maddening, hilarious and busy – I haven't had time to read a book since!'

Hayley Kerr, Public Liaison Officer



How long have you been with the Public Liaison team?

"Took up post on 4th May 2020 as Covid took hold - an interesting time to start a new job. I previously worked for several years in the Trust's Data Protection Team and have been in the Health Service for 33 years now and loved every minute."

Perfect holiday destination for me is...

"Cruise on the Nile is on the bucket list for next year. Following in the footsteps of Hercule Poirot - let's hope there'll be no murder. Yikes!"

Clark Turner, Public Liaison Officer



How long have you been with the Public Liaison team?

"I've been here since September 2017, after a brief stint in the Digital Comms team. That makes this month an anniversary. Who's getting the cake in?"

Outside of work the TV show I never miss is...

"The latest Scandi noir drama on BBC4. I am currently binging on the new series of Norwegian 1970's oil drama, 'State of Happiness'. 'Dallas' it ain't!"

Lorraine O'Kane, Public Liaison Officer



How long have you been with the Public Liaison team?

"I joined the PL team in 2009, 13 years ago. I've been in the Health Service 38 years so you could say I'm part of the furniture! I started working in Human Resources 41 years ago in 1981, then Payroll, Support Services, Community Development team and now with Public Liaison."

Any pets?

"I have a cute mini Yorkshire Terrier, a little rascal called Ollie."

Hannah Eaton, Public Liaison Officer



How long have you been with the Public Liaison team?

"I am the newest member having joined the Public Liaison team 3 months ago! I was previously on the Trusts Graduate Intern scheme where I worked in the Royal Victoria Hospital's ED."

Any pets?

"I have a dog called Blue, he is a Shih Zhu cross and his 15th birthday is next week! I also have a cat called Sox. I recently got two guinea pigs called Maple and Pecan - I love animals!"

Kate Webster, Communications Assistant



How long have you been with the Public Liaison team?

"I've worked with the Public Liaison team since 2018."

The last book I read is . . . ?

"To Kill A Mocking Bird" by Harper Lee: "You never really understand a person until you consider things from his point of view."

Perfect holiday destination for me is . . . ?

"Anywhere in the Med – but Italy is the best."

Remember to include signed patient consent with your enquiries. This is the form to use!

