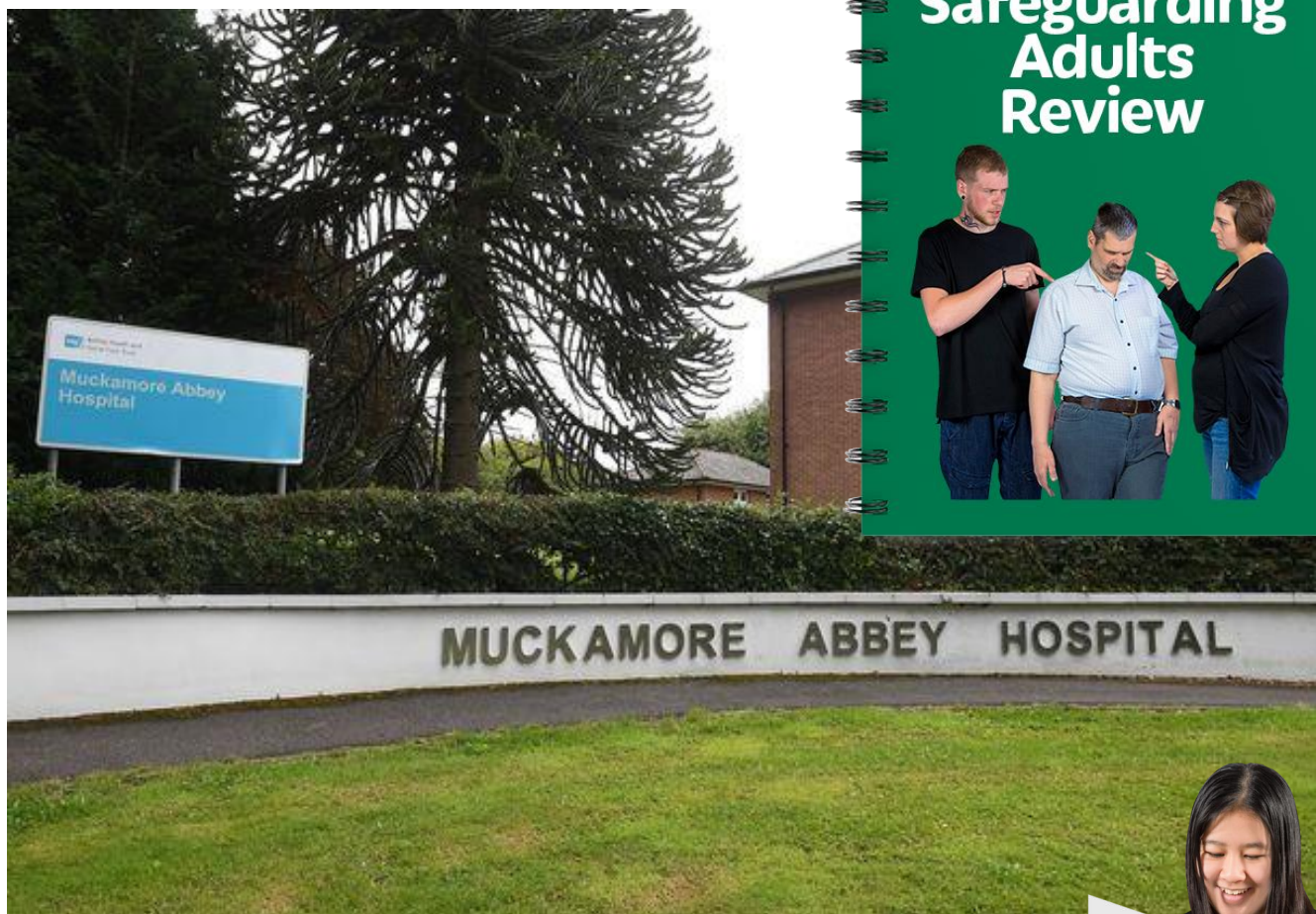


A Way to Go

A Review of Safeguarding at Muckamore Abbey Hospital



Easy Read Summary



Muckamore Abbey Hospital has been in the news a lot.



At the end of 2017 some staff were asked to stay away from the Hospital.



There were pictures of them hurting people.



The police began an investigation.



2018

In 2018, a team of five people were asked to take a close look at how the Hospital was dealing with people being hurt.



To do this, Margaret Flynn, Mary Bell, Michael Brown, Bryce McMurray and Ashok Roy read the files of people from different Hospital wards.



They talked to people about their lives, to people's families, to managers and staff at the Hospital and to inspectors who had been visiting the Hospital's wards.



They wrote a report about what they found. It says that:



When people move into the Hospital they get stuck there



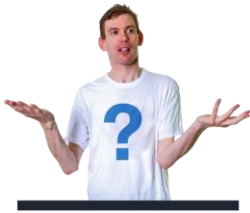
Because there is not much to do, people get bored and some of them hurt each other



Sometimes they were hurt by staff who should be helping them



Some people were put in a room, alone, with only a chair. This is called "seclusion"



We do not know why some people were put in seclusion many times



Nobody at the Hospital checked when seclusion was used



Sometimes people were not believed when they reported what had happened to them



There were lots of safeguarding files and reports about people being hurt and lots of ward inspections – but people were still being hurt



All of this has made people angry and sad.



Margaret, Mary, Michael, Bryce and Ashok said that people should not be living at the Hospital. They want ordinary lives



people should only ever go into Hospital for a short time



the Hospital should close and new treatment services developed



people's families should help to make sure that people have helpful services wherever they live.



They told people's families, Hospital staff and managers in Northern Ireland about what they had found and asked for their ideas about what should happen.



People's families said that they want staff to understand how painful it is knowing how their relatives have been hurt and frightened.



Also, they want to be seen as partners, allowed to see their relatives and their relatives' rooms and involved in their lives



They want advocacy



They want their relatives to have interesting things to do each day



They want changes in the ways in which some staff have viewed and worked with their relatives



They want an end to the use of seclusion



They want information about how to make complaints



They want to be told about changes that are being made at the Hospital.



The Hospital staff want a clear picture of how nurses can support people with learning disabilities and autism



The Hospital staff want other ways of preventing people getting hurt and responding helpfully to those who have been hurt



Managers in Northern Ireland want a clear purpose for the Hospital and all services for people with learning disabilities and autism



Managers want well led services that have managers and staff who are respectful of people's dignity and skilled in helping people to be valued and valuable citizens.